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Quality Center 10.0 - Project Planning and Customization

Overview

This course covers the tasks that are performed by site administrators, project managers, and Quality Assurance (QA) leads to set up Quality Center (QC) projects before users can work with requirements, test cases, and defects. This hands-on course focuses on planning, creating, and customizing Quality Center projects. It is an important course for people involved in creating projects, modifying existing fields, creating user-defined fields, creating users, setting user permissions, and defining basic workflow.

Duration

Two days

Intended Audience

- Quality Center Administrators
- Quality Center Project Managers
- Quality Assurance Leads
- Other Quality Center users responsible for managing projects, users, and workflow customizations

Prerequisites

- *Introduction to Quality Center*

Course Objectives

At the end of the course, you will be able to:

- Identify the organization level specifications that need to be customized in Quality Center
- Configure organization-wide Quality Center parameters
- Customize project-specific Quality Center parameters
- Maintain Quality Center projects

Course Outline

Introduction

Introduction to Quality Center 10.0

- Identify the Quality Center modules

Planning the Quality Center Implementation

- Planning: Considerations and Key Roles

Introduction to Site Administrator

- Logging onto Site Administration
- Site Administrator Components
- Monitoring User Connections and Licenses

Domains and Projects

- Project Structure in Quality Center
- Creating Domains and Projects



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Maintaining Quality Center Projects

- Querying Project Tables
- Copying, Renaming, Removing, Backing Up, Restoring, and Upgrading Projects
- Deleting Projects and Domains

Managing Users

- Creating and Managing Users
- Configuring User Authentication and LDAP Import Settings

Configuring Servers and Parameters

- Configure mail parameter
- Configure connection parameters

Planning Project-Level Customizations

- An overview of Project Customization

Customizing Entities

- Adding user-defined fields
- Managing system or user-defined fields

Customizing Lookup Lists

- Creating Project-Specific Lists
- Associating a List to a Project Entity
- Managing Project-Specific Lists

Managing Users and User Groups

- Adding Users to a Project
- Creating User Groups
- Customizing Module Access for User Groups

Customizing Project-Specific Mailing Options and Alert Rules

- Designating Mail Fields
- Defining Mailing Conditions
- Configuring alert rules

Customizing Alert Rules

- Configuring Traceability Notification Rules

Customizing Workflow

- Customizing Lists
- Customizing Fields by User Groups

Implementing Workflow Using Script Editor

- Using the Script Editor
- Adding a command button by using the Script Editor

Summary