



TCT Computing Group, Inc.
PO Box 402
Bel Air, MD 21014-0402
410-893-5800
866-TCT-MERC
www.tctcomputing.com
training@tctcomputing.com

Quality Center 9.2 - Project Planning and Customization

Overview

This course covers the tasks that are performed by site administrators, project managers, and Quality Assurance (QA) leads to set up Quality Center (QC) projects before users can work with requirements, test cases, and defects. This hands-on course focuses on planning, creating, and customizing Quality Center projects. It is an important course for people involved in creating projects, modifying existing fields, creating user-defined fields, creating users, setting user permissions, and defining basic workflow.

Duration

Two days

Intended Audience

- Quality Center Administrator
- Quality Center Project Managers
- Quality Assurance Leads
- Other Quality Center users responsible for managing projects, users, and workflow customizations

Prerequisites

Working Knowledge of:

- Windows
- Testing concepts

Course Objectives

At the end of the course, you will be able to:

- Identify the organization level specifications that need to be customized in Quality Center
- Configure organization-wide Quality Center parameters
- Customize project-specific Quality Center parameters
- Maintain Quality Center projects

Course Outline

Introduction

Introduction to Quality Center 9.2

- Identify the Quality Center modules

Planning the Quality Center Implementation

- Planning: Considerations and Key Roles

Introduction to Site Administrator

- Logging onto Site Administration
- Site Administrator Components
- Monitoring User Connections and Licenses

Customizing Projects at a Global Level

- Project Structure in Quality Center
- Creating Domains and Projects



TCT Computing Group, Inc.
PO Box 402
Bel Air, MD 21014-0402
410-893-5800
866-TCT-MERC
www.tctcomputing.com
training@tctcomputing.com

Quality Center 9.2 - Project Planning and Customization

Maintaining Quality Center Projects

- Querying Project Tables
- Copying, Renaming, Removing, Backing Up, Restoring, and Upgrading Projects
- Deleting Projects and Domains

Customizing Users at a Global Level

- Creating and Managing Users
- Configuring User Authentication and LDAP Import Settings

Customizing Other Quality Center Modules at a Global Level

- Mail Parameters
- Connection Parameters

Customizing Project-Specific Entities

- Project Customization: An Overview
- Customizing Project-Specific Entities: An Overview
- Adding User-Defined Fields
- Managing System or User-Defined Fields

Customizing Lookup Lists

- Creating Project-Specific Lists
- Associating a List to a Project Entity
- Managing Project-Specific Lists

Managing Project-Specific Users and User Groups

- Adding Users to a Project
- Creating User Groups
- Customizing Module Access for User Groups

Customizing Project-Specific Mailing Options

- Designating Mail Fields
- Defining Mailing Conditions

Customizing Alert Rules

- Configuring Traceability Notification Rules

Customizing Workflow

- Customizing Lists
- Customizing Fields by User Groups

Implementing Workflow Using Script Editor

- Using the Script Editor: An Overview
- Adding a button

Summary